

# AVI Release Notes

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*VIMS v5.16.12.32 Release Date: December 5, 2023*

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## Known Issues VIMS v5.16.12.32

Ticket	Affects All Users?	Issue Identified	Expected Results	Work Around
	No	Packing slips (and pick lists when applicable) should be printed in landscape only. The order number may be cut off if printed in portrait.		Print packing slips (and pick lists when applicable) in landscape only.
	No	If a postal code is entered for a facility in lower case or without a space, a pop-up error message will appear during entry and at the time of saving to warn the user of the invalid format.	System to auto-correct invalid formatting of postal codes when entered (i.e. auto-capitalize lower case letters or enter space).	Enter the postal code using capital letters and include the space in the middle (e.g X1X 1X1). This workaround will be included in the best practices document.
	No	Rejected transfer printout does not list the sending and receiving ORG/Facility correctly. Instead, it lists the sender and receiver as per the original transfer.	The rejection transfer print out would list the sender as the rejecting facility and the receiver as the receiving facility.	No work around.
HDAB-477	Yes	Create Order, Reconciliation and Search/Add page will not submit if User includes spaces after dose number value.	User receives message to remove spaces before submitting an order, reconciliation or adding a new lot number through the Search/Add page.	If this error is received, User should review entries to remove spaces after entries.
HDAB-480	Yes	Rejection transfer print out does not include correct reason. Reason appears as "Doses rejected by provider".	Rejection transfer print out would match the information on the screen.	Users generally do not print out transfer information & correct reason displays on screen.
HDAB-499	No	Locations with cold storage Search/Add page allows Users to add less quantity to lot sets than is actually available.	An error message would show if the total quantity on hand does not match the total quantity in locations.	No work around.
HDAB-500	Yes	When vaccine is removed from the Vaccine Return screen the Lot Log entry lists the incorrect date.	The date either indicates the date the product was removed from listing OR spoiled/expired/recalled from inventory.	No work around.
HDSD-1299	No	For ORGs with cold storage location activated, when choosing the product to pick AVI considers the entire quantity in the ORG	Expected that AVI would only consider the quantity in the non-excluded locations	No work around.
HDSD-3607	No	Wastage Report - Summation total for 'Number of doses expired/spoiled' not present and vaccine damaged transaction type is not included	Users can see totals for 'number of doses expired/spoiled' and transaction type 'shipment damaged' in rejected transfers included in Aggregate Wastage Report	No work around.

<b>Ticket</b>	<b>Affects All Users?</b>	<b>Issue Identified</b>	<b>Expected Results</b>	<b>Work Around</b>
HDSD-3749	No	Broken username - username containing apostrophe cannot be inactivated	Users with an apostrophe in the username cannot be inactivated	No work around.
HDSD-3804	Yes	Files opened from the AVI home page do not reflect the name of the file. Instead, the browser tabs are all titled "Vaccine Ordering Quick Reference. Create and Submit a Vaccine Order".	The browser tabs reflect the name of the opened file.	No work around.
HDSD-4024	Yes	Insert Stamp and Date in Lot Number Inventory Log for the transaction type 'To be transferred but discarded (never transferred)' do not align	The Insert Stamp and Date in the Lot Number Inventory Logs match	No work around.
HDSD-4074	No	Emails that do not end in typical format (ie: .COM, .ORG, .NET, .CA ) cannot be added to the facility email	All functional email domains can be added to a facility email	No work around.
HDSD-4113	No	Provider Contact Report does not have a postal code search filter	Expect that postal codes can be included in the Provider Contact Report	No work around.
HDSD-4160	Yes	Transfer was decremented from inventory but disappeared on provider end	Transfers created will be able to be received appropriately on provider end	No work around.
HDSD-4259	Yes	Incorrect VFC PIN is displayed in the Lot Number Inventory Log of rejected transfers	The provider's VFC PIN is to display in the Lot Number Inventory Log and the Inventory Transaction Report for the 'Doses rejected by provider' transaction, not the provider's ORG.	No work around.
HDSD-4260	Yes	Order Reports cannot search by vaccine name	Order reports will filter out specific vaccine name, rather than vaccine type.	No work around. Ticket closed by STC as Future Consideration.
HDSD-4289	Yes	Orders are fulfilled but not decremented from AVI inventory	Orders that are sent through the 'Approve and Print' and 'Ship' process will decrement inventory appropriately	No work around.
HDSD-5848	No	The VIMS Vaccine Shipment Summary report does not reflect accurate distribution/total shipment quantities for the specified date range.	The report displays accurate shipment quantities for the specified date range.	No work around.
HDSD-6817	No	VFC PINs may be duplicated if the first use of the VFC PIN is assigned to an inactive facility.	VFC PINs should be unique IDs for inactive and active facilities.	No work around.
HDSD-7222	Yes	Create Order and Reconciliation pages will not submit if User	Spaces to automatically be removed, like they are in the Add doses option when	No work around.

<b>Ticket</b>	<b>Affects All Users?</b>	<b>Issue Identified</b>	<b>Expected Results</b>	<b>Work Around</b>
		includes space(s) after the dose number value.	editing a lot number in the Lot Number Maintenance [Detail] screen (Lot Numbers > Search/Add).	
HDSD-7420	Yes	When a transfer is created due to a rejected order, if this transfer is then rejected by the sending ORG, the doses disappear from inventory. A new transfer is not created and the doses cannot be accounted for in the Lot Number Log.	That a transfer of the rejected doses would go back to the Receiving location and be able to for them to receive under Create/View Orders > Rejected Transfers. All doses will be accounted for in the Lot Number Logs.	No work around.
HDSD-8754	Yes	Transfers created through rejected orders do not appear in Search History > Transfers.	That all transfers (ie. transfers created through selecting the Create Transfer button and rejected orders creating transfers back) will appear in Search History > Transfers.	No work around.
HDSD-9271	No	In the Vaccine Return screen, the same vaccine doses may be selected as 'Submit and Print Vaccine Return' multiple times, creating multiple transfers for the same doses to the assigned RTN depot.	Multiple transfers should not be created for the same doses of returnable vaccine.	If multiple transfers are created for the same doses, please delete the duplicate transfer(s) or reject the duplicate transfer(s).
HDSD-9684	No	The backorder showed up after more than an hour and pick list quantities were different from the order sheet. No explanation to why this occurred. Depot users observed system was running very slow that day.	The pick list should have same quantities as in order sheet. Backorder usually comes up within 2 minutes.	No work around.
HDSD-10013	No	The physical inventory column on the order set page (Orders/Transfers -> Approve Orders) does not match the physical inventory in the same facility's reconciliation page. This issue happens intermittently and does not affect facilities ordering vaccines or depots approving vaccines.	The order set page and the reconciliation page of the same facility should match.	Use the facility's reconciliation page for more accurate information as the order sheet inventory seems to be the page with errors.

## Fixes in v5.16.12.32

### HDSD-10028 – Generate Password Reset URL and Creating New Users Error Page

**Reported by:** PVD

**Version Reported in:** VIMS v5.16.12.31

**Description:** Users had issues generating new passwords and creating new users. Attempting to perform these tasks resulted in error screens.

**Resolution:** STC has fixed the bug and now users can create users and change user info in AVI with no errors.

### HDSD-8694 – Daily Inventory Report Inaccurate for Historical Dates

**Reported by:** PVD

**Version Reported in:** VIMS v5.16.12.28

**Description:** The Daily Inventory Report is not accurate for historical dates. While pulling the DIR for April 1, 2023 and another DIR for April 30, 2023, I found there was missing inventory for both DIRs for the Moderna vaccine. Within the Org 2000-Provincial Vaccine Depot, Moderna (Lot: 010D22A) was expired out and inactivated on April 24, 2023. As this lot became inactivated, the on-hand doses that existed for April 1, 2023 disappeared. Therefore, any lots that become inactivated will be removed historically from the DIR. As all lots will eventually become inactivated when there is 0 inventory remaining, the DIR is not useful report for looking at a date range, only has a chance of being accurate for the current day the DIR is being generated.

**Resolution:** STC has fixed this issue and now when reports from the past are generated, we can see the lot numbers that were active in those time periods.

**\*\*NOTE:** Although the correct lot numbers are being included within the report, the data for those lot numbers still appear on the table after the lot number was inactivated. (ex. Range : April 1- April 10 and lot XYZ inactivated on April 5. Data for lot XYZ is still being pulled after April 5<sup>th</sup>.) So the issue with this ticket has been fixed, but waiting on STC to get back if that particular bug needs another ticket to be created or if it will be fixed with this ticket.